



Sandwell Community Information & Participation Service

DON'T FORGET - AGM 30th September

FINAL CALL **FINAL CALL**

We look forward to welcoming you all to our AGM on Saturday 30th September.

As well as the chance to hear all about what we have been doing over the last 12 months and elect a limited number of individuals to our Board, we have several speakers booked to present some really important topics and there is also the chance to network with others.

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Social Housing Regulator - Consumer Standards Consultation

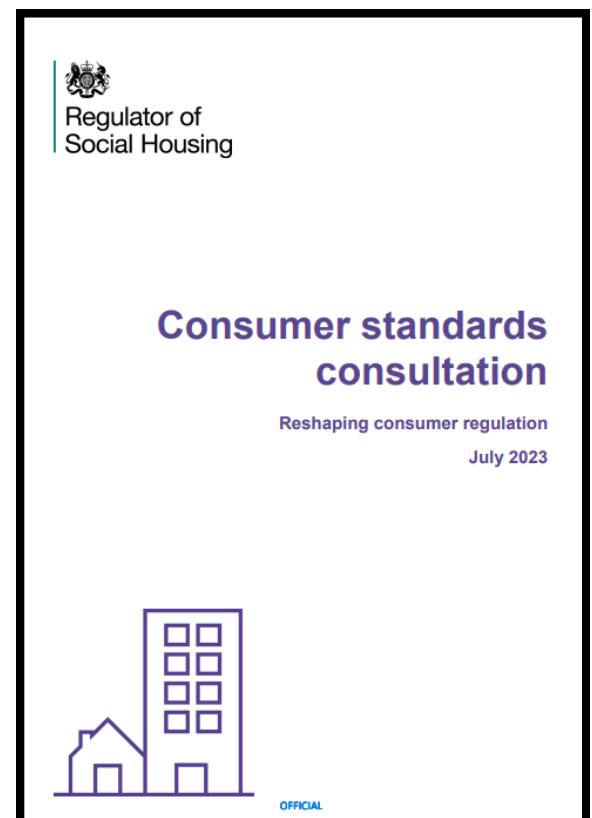
In July 2023, the Social Housing (Regulation) Act 2023 became law. This Act updates the Social Housing Regulators responsibilities and powers, strengthening how they can regulate landlords. As part of this process the Social Housing Regulator is creating four consumer standards which landlords will be required to meet.

- **Safety and Quality Standard**

- Providing safe, good quality homes is the main purpose of a landlord. The Safety and Quality Standard would mean landlords have to provide their tenants with safe, good quality homes and effective services.

- **Transparency, Influence and Accountability Standard**

- To improve tenant-landlord relationships, tenants need to be able to get relevant information from their landlords, and landlords need to listen to their tenants and act on their views.



Social Housing Regulator - Consumer Standards Consultation

- **Neighbourhood and Community Standard** - Part of a landlord's role is to work with others to help with the upkeep and safety of neighbourhoods and communities their homes are part of. The proposed Neighbourhood and Community Standard would say landlords need to work with other organisations to help make sure tenants can live in safe and well-maintained neighbourhoods.
- **Tenancy Standard** - The new Tenancy Standard would require landlords to allocate and let homes fairly, and set expectations for how landlords manage and end tenancies.

The Social Housing Regulator wants to hear from tenants, landlords and any interested parties on their views of the proposed Consumer Standards. The closing date is 17th October 2023.

To have your say visit;



[www.gov.uk/government/consultations/
consultation-on-the-consumer-
standards](https://www.gov.uk/government/consultations/consultation-on-the-consumer-standards)

Digi Comm - Get involved

We are currently recruiting for a new 9 week Digi Comm Unity 'digital for beginners' course that is due to start at **Lancaster House** week commencing 16th October 2023. If you, or someone you know, might be interested in learning more (or supporting other learners as a Digital Champion) please get in touch.



In addition we are currently identifying potential venues to deliver future courses of our Digi Comm Power Up programme in 2024. If you work or volunteer somewhere you think may benefit from our programme, and you have the support of those responsible for the venue, please contact us to learn more.

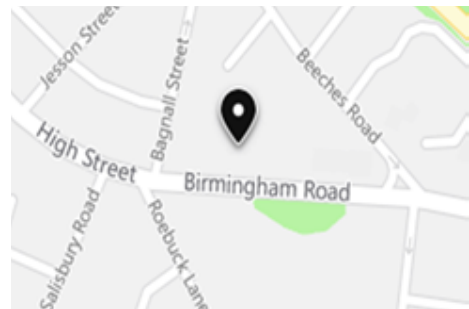
To discuss either of these further please contact Dean or Sarah on 0121 544 1230, or via email dean@scips.org.uk / sarah@scips.org.uk

Sandwell Community Information & Participation Service



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